

Count on us to care.



# 2004

### Offering:

- Low prescription copays
- Expanded provider network new urgent care centers and specialists
- Chiropractic visits
- Wellness incentives
- Student health insurance allowance for out-of-network students



### **Expanded Hospital Network**

Arrowhead Community

**Chandler Regional** 

Del E. Webb Memorial Hospital

John C. Lincoln Hospital – Deer Valley

John C. Lincoln Hospital – North Mountain

Maricopa Medical Center

Maryvale Hospital

Mesa General

Phoenix Baptist

Scottsdale Healthcare Osborn

Scottsdale Healthcare Shea

St. Joseph's

Tempe St. Luke's

Walter O. Boswell Memorial Hospital

Wickenburg Regional



#### HealthSelect also offers:

Direct access to selec

Alternative medicine

Vision services by Avesis

Health education classes

No pre-existing condition limitation

Behavioral health services by

**Customer Service: (602) 344-8760** 

You can also click on the HealthSelect link at www.maricopa.gov/medcenter/healthplans



# Select Health!

Our network of Family Health Centers, primary care providers, specialty care providers, hospitals, pharmacies and after hours primary care locations support your needs for comprehensive health care at an affordable price.

The HealthSelect network includes 15 hospitals located throughout Maricopa County for use by HealthSelect members. In addition, the comprehensive health care network includes sixteen after hours and urgent care locations. As a HealthSelect member, you can choose from over 600 primary and specialty physicians, which includes the physicians in any of our 11 family health centers located throughout the Valley for your convenience.

HealthSelect offers low copays for prescriptions. The cost for formulary generic prescriptions is \$5 and formulary brand-name prescriptions are \$15. Members may use the Family Health Center pharmacies or any one of over 150 retail pharmacies in Maricopa County, including all Fry's Pharmacies and 49 United Drug locations.

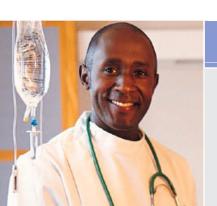
Direct access to select providers in the HealthSelect network is a very popular benefit for members who, without referral from their primary care physician, may choose to see an OB/GYN, internal medicine, pediatric or family practice physician within the HealthSelect network. Members may see most other specialists in the HealthSelect network with only a referral from their primary care physician - no prior authorization is needed.

HealthSelect members can continue to benefit from making healthy lifestyle choices with incentive gifts and awards for working out at any health club or gym on a regular basis; making sure children (ages 0-5) have up-to-date immunizations; seeing the doctor on a regular basis for recommended health screenings or attending a health education or smoking cessation class.

If you have a full-time student attending school outside of the HealthSelect network, you will be happy to know that HealthSelect offers a \$125 per semester allowance toward the purchase of student health insurance. The student must be age 19-25, attend an institute of higher learning outside of Maricopa County, and provide proof of premium payment and insurance coverage.

For more information, call our customer service department: (602) 344-8760

PLEASE NOTE: HealthSelect Attendant Care members must use the Family Health Centers and Maricopa Medical Center.



# Premium Advantage - Compare and Save!

HealthSelect Premiums	Cost Per Pay Period	Monthly Cost
Employee Only	\$0.00	\$0.00
Employee and Spouse	\$15.84	\$31.67
Employee and Children	\$12.16	\$24.31
Employee and Family	\$36.16	\$72.32

## **Benefits**

As a HealthSelect member you will have low copayments and little or no paperwork! You may choose your Primary Care Physician from over 350 doctors in the HealthSelect network located throughout the Valley. Below is a partial listing of copayments for more frequently used services.

Service Type	Copayment		
Primary Care Physician Office Visit	t \$5		
Specialty Care Physician Office Vis	sit \$5		
Audiologist Office Visit	\$5		
Emergency Room Services \$50 (waived if member is admitted to the hospital from ER)			
Urgent Care Visit	\$5		
Outpatient Therapy / Rehabilitation	\$5		
Prescription Medications	\$5-\$15		
Chiropractic Services	\$10		
Alternative Medicine Visits	\$5		
Maternity Services Initial Visit All Prenatal and Postnatal Visits	\$5 \$0		
Lab Services, Mammograms, X-ray	ys \$0		
Colorectal Exam, Pap Smear Exam Prostate Cancer Screening	n, \$0		
Adult Immunizations without PCP Encounter	\$0		
Home Health Visits	\$0		



Family wellness
is a primary
focus of the
HealthSelect Plan.



## Convenience

Our Primary Care network physicians have locations throughout the Valley, in private practice offices as well as at 11 Family Health Center sites. Many of the Family Health Center locations offer the convenience of pharmacy, primary care and x-ray services all in one location.

HealthSelect members have a choice of 15 hospitals Valley-wide. Members will also find convenience in the wide variety of retail pharmacies offered through the plan - over 150 locations in the metro-Phoenix area. For a listing of pharmacies, providers and hospitals in the new HealthSelect network, refer to the HealthSelect Provider Directory, visit us on the web at <a href="https://www.maricopa.gov/medcenter/healthplans/providerlist/index.html">www.maricopa.gov/medcenter/healthplans/providerlist/index.html</a>, or call Customer Service at (602) 344-8760.

### Value-added Benefits

HealthSelect offers comprehensive health care with no pre-existing condition limitations. Our members benefit from the added value of chiropractic care (no PCP referral required), alternative medicine and direct access to selected specialists. See the back page for a partial listing of the plan's enhanced benefits, incentives and awards.

# Enhanced Benefits for HealthSelect 2004

This summary represents some of the enhanced HealthSelect benefits, but does not represent a full explanation of coverage for all benefits. A HealthSelect Evidence of Coverage (EOC)/ Member Handbook with the entire explanation of benefits is made available to members upon enrollment, effective January 1, 2004.

Benefit	Coverage	Comments
Wellness Incentive Awards Health Club Attendance	Members who pay a membership at any health club and work out at least eight times per month are eligible to receive a \$75 incentive award every six months.	Have your health club certify your attendance (using the Health Club Certificate) of eight times per month for six months and submit completed form to Customer Service to receive your \$75 incentive award.
Childhood Immunizations	Members who obtain recommended immunizations for their children (ages 0-5) are eligible to receive a \$30 gift certificate.	Have your HealthSelect contracted physician sign and date the Immunization Certificate when your child's immunizations are completed for his/her birth year. Submit to Customer Service to receive your \$30 gift certificate.
Wellness Screenings	Members who complete the following wellness screenings from a HealthSelect contracted PCP are eligible to receive a \$30 gift certificate per screening:  • Pap smear test (women 18 and older)  • Mammogram (women 40 and older)  • Annual physical exam (males age 40 and older)	Use the Wellness Certificate and submit proof of the completion of these wellness activities to Customer Service to obtain your \$30 gift certificate, available for each activity (limited to one of each type per benefit year).
Health Education Classes	Attend a health education class (diabetes, asthma, etc.) or a smoking cessation program sponsored by a non-profit agency and receive a \$30 gift certificate for successful completion of the class. Forms available in Member Handbook.	Submit proof of class completion to Customer Service using the Wellness Certificate in the Member Handbook. Receive a \$30 gift certificate for each health education class completed.
Chiropractic Care	Twelve visits per year. \$10 copay per visit. Direct access, no PCP referral required.	Choose from a private network of chiropractors with convenient locations.
Alternative Medicine	Six visits per year and \$60 credit for supplies prescribed by Alternative Medicine provider.	\$5 copay per visit. Direct access, no PCP referral required. Choose from three locations.
Vision Benefit	HealthSelect members use the Avesis vision network and may obtain frames and lenses once a year. Avesis Customer Service: 1-800-828-9341	No additional premium for vision benefit. \$10 copay. Direct access, no PCP referral required.
Student Health Insurance Allowance	HealthSelect will pay an allowance of up to \$125 per semester toward the premium cost for health insurance for a full-time student (ages 19-25) attending an institute of higher learning outside the Maricopa County service area.	Submit proof of insurance coverage, premium payment and proof of full-time student status at an educational facility outside of Maricopa County.
Behavioral Health Services	HealthSelect members use United Behavioral Health services. United Behavioral Health Customer Service: 1-866-312-3078	Drugs prescribed by United Behavioral Health services are covered but may require Prior Authorization by HealthSelect.

HealthSelect Customer Service: (602) 344-8760